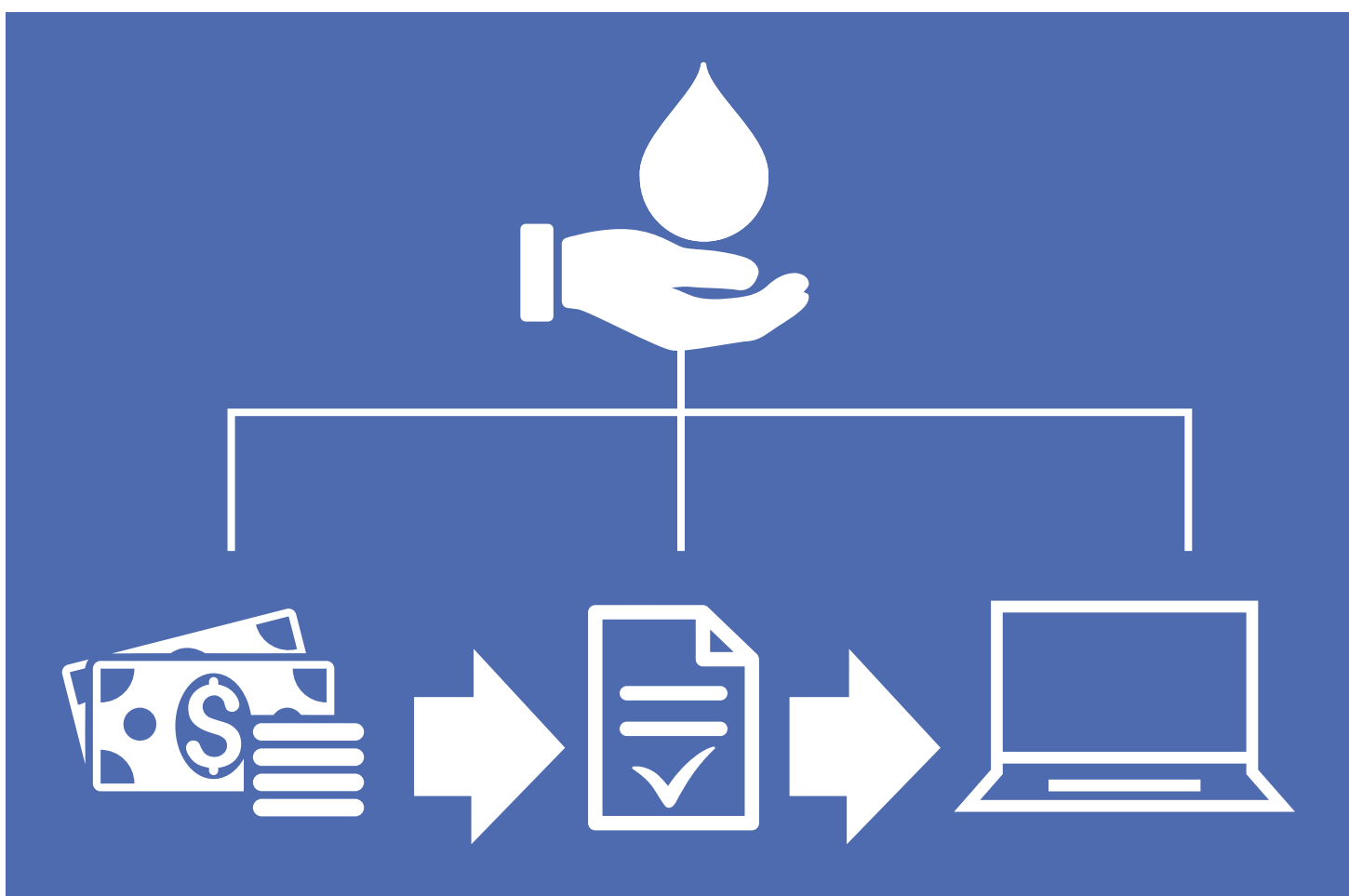




ARIZONA MANAGEMENT SYSTEM SUCCESS REPORT

DEPARTMENT OF WATER RESOURCES

Check Routing Log Ensures Tighter Financial Controls at Water Resources



The Department of Water Resources has introduced a check-routing process that, among other things, requires all checks to be logged upon receipt. Previously, checks submitted by mail often with associated applications would be unaccounted for as the application routed internally through staff. If the application was returned to the customer, the check was also returned, without the knowledge of the department's Finance section. **Potential confusion and lack of accountability has been remedied with the new, tighter process.** As a result, nearly all checks received by Finance for deposit have been properly logged in the system.