



ARIZONA MANAGEMENT SYSTEM SUCCESS REPORT

DEPARTMENT OF HEALTH SERVICES

Faster Licensing for Assisted Living Providers Means More Choices for Residential Care

By reducing backlog, improving data tracking and enabling online license renewals, the Department of Health Services reduced the average time to process applications for residential/assisted living providers from **243 to 91 days**. This improvement allows assisted living providers to begin operating faster, which means more choices for citizens in need of supervised residential care.

