



ARIZONA MANAGEMENT SYSTEM SUCCESS REPORT

DEPARTMENT OF PUBLIC SAFETY

Highway Patrol Deploys Improved Time Tracking, Saving Estimated 15,000 Hours a Year



The Department of Public Safety's Highway Patrol Division recognized its personnel time tracking system was wasteful in many respects. Troopers spent too much time on data entry instead of mission-related work, plus the system needed frequent maintenance and could not be searched easily. Division staff partnered with an internal IT team to implement the time tracking system module of the software that also allows troopers to complete citations, warnings and repair orders electronically. This required that a "calls for service" form be created to track trooper activity in the field. Department leadership can now use the improved data collection and analysis to make informed decisions about personnel deployment and improve field activity. The department estimates the new system will **save troopers more than 4,700 hours annually** on traffic stops and collision investigations, **plus another 11,700 hours** in IT and administrative support.