



ARIZONA MANAGEMENT SYSTEM SUCCESS REPORT

DEPARTMENT OF ENVIRONMENTAL QUALITY

Improved Compliance Assistance Draws 30% Fewer Violations for Drinking Water Systems

Historically, about one-third of all drinking water violations were operations and maintenance-related deficiencies identified during routine inspections. ADEQ initiated a pilot program using pre-inspection checklists and walk-throughs identifying common violations. As a result, they have seen a **30% decrease in O&M violations**, generating 37 fewer cases and **saving an estimated \$67,000 in case management hours**. Overall, ADEQ's compliance consultations have yielded an **80% compliant inspection rate**, well above the FY16 rate of 64%.

