



ARIZONA MANAGEMENT SYSTEM SUCCESS REPORT

DEPARTMENT OF ADMINISTRATION

Improved Hiring Process Saves Money and Gets Right People on Board Faster

ADOA improved its hiring process by 56%, reducing the average time to fill an open position from 120 days in 2015 to 53 days. Lack of standard work, rework and other waste in the hiring process cost the agency an estimated \$63,000 a year. Lessons learned can be applied statewide for further cost savings and improved quality in hiring qualified applicants.

