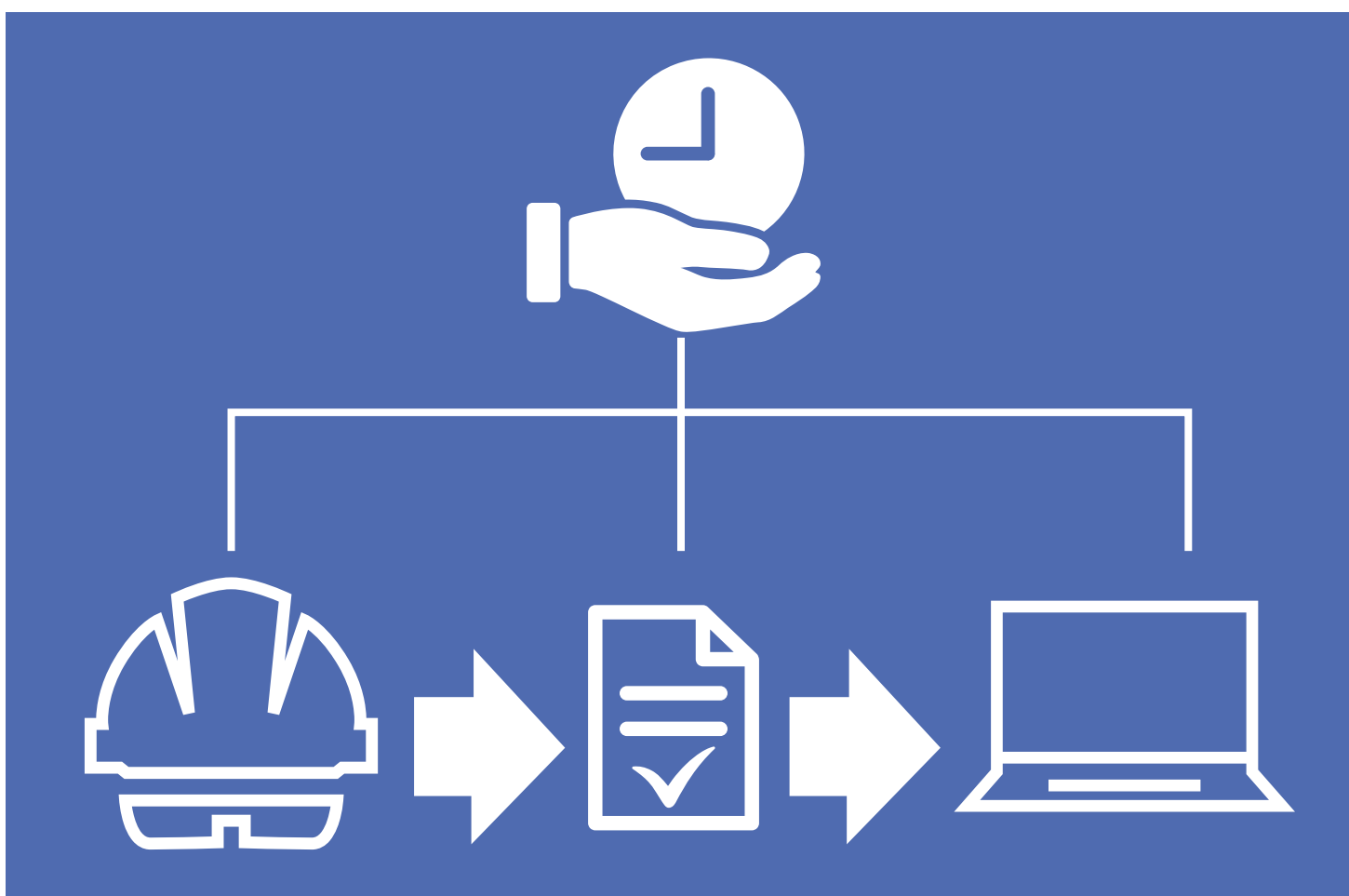


# ARIZONA MANAGEMENT SYSTEM SUCCESS REPORT

DEPARTMENT OF HOUSING

## Manufactured Housing Inspection Reports Now Submitted Electronically from the Field



Acting on behalf of HUD, the Department of Housing is required to inspect facilities that produce manufactured homes in Arizona. Department inspectors are required to complete daily inspection reports, but lacking a method to submit their reports electronically from the field, they would have to physically return to the office to submit their reports for management approval. Recognizing the unnecessary waste and delay, the department issued laptops and cell phones to inspectors and created virtual connectivity so **inspectors can now transmit reports faster with improved efficiency**. Improved timeliness in catching and correcting errors has improved the quality of departmental performance audits conducted by HUD.