



# ARIZONA MANAGEMENT SYSTEM SUCCESS REPORT

DEPARTMENT OF ADMINISTRATION

## Saving Millions by Outsourcing Workers' Compensation

ADOA Risk Management outsourced the state's Workers' Compensation Medical Processing and Cost Containment Program, which resulted in **direct savings of \$1M in FY16**, with estimated annual savings of \$1M projected for each of the next four fiscal years. Savings resulted from using a nurse triage strategy to reduce unnecessary care and decrease emergency room visits. In addition, by providing improved medical services, employees are returning to work faster, resulting in an **estimated \$450,000 annual productivity savings**.

