



ARIZONA MANAGEMENT SYSTEM SUCCESS REPORT

DEPARTMENT OF REAL ESTATE

Real Estate Resolves Compliance Audits 53% Faster

Arizonans dreaming of home ownership depend on licensed real estate brokers to help them with their home buying needs. The Department of Real Estate determined that routine and consumer directed audits requiring investigation to safeguard the public interest were taking too long to complete – an **average of 94 days in 2015**. After improving its processes, the department today resolves compliance audits in an **average of 44 days, a 53 percent improvement**.

