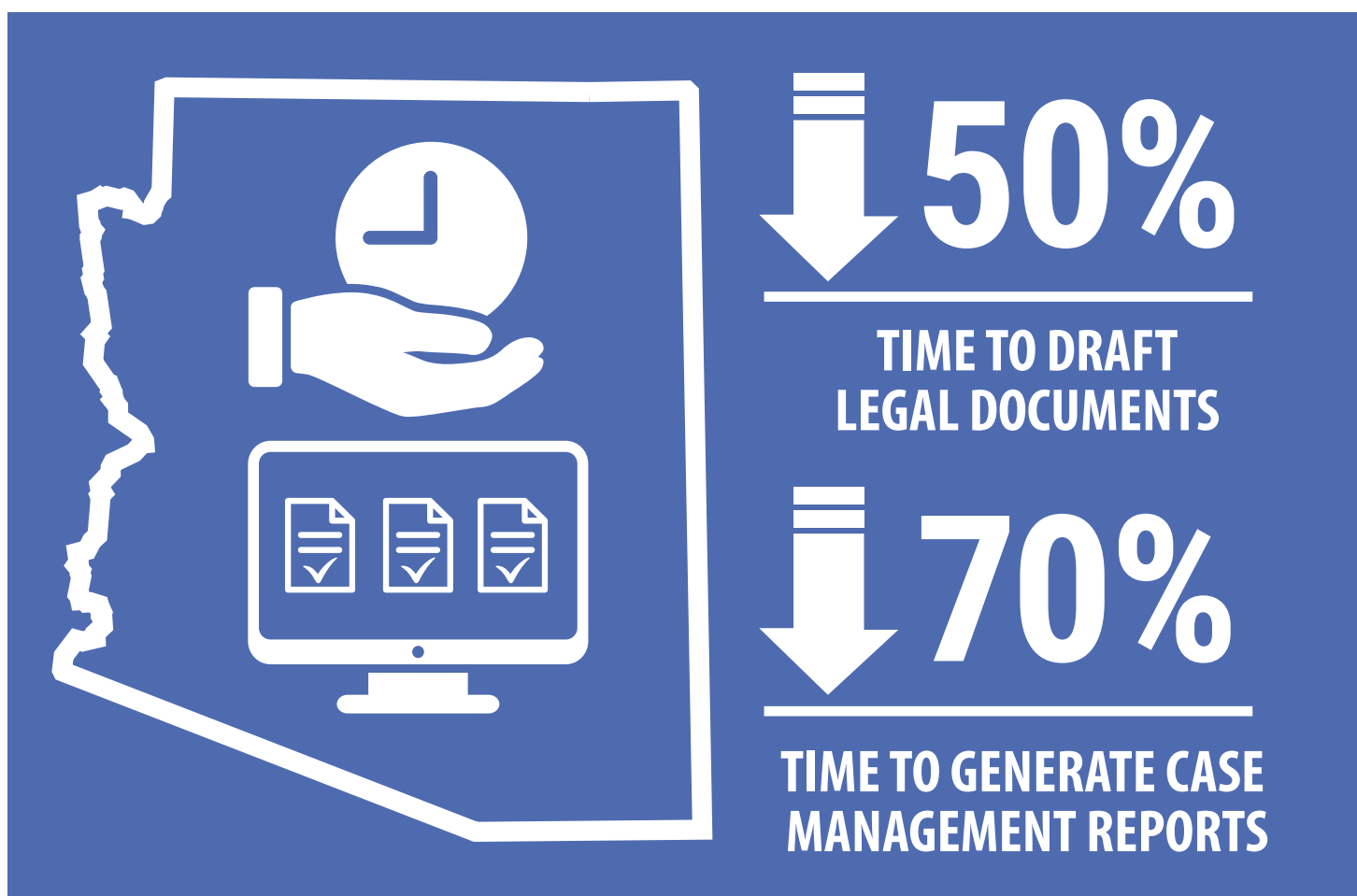




ARIZONA MANAGEMENT SYSTEM SUCCESS REPORT

DEPARTMENT OF REAL ESTATE

Real Estate Saves Time and Improves Internal Processes with Case Management Database Redesign



The Department of Real Estate redesigned its case management database system resulting in time savings and better processes for managing cases by. By combining two distinct databases into one, the department **estimates time savings of 30% by eliminating duplicate data entry** while also enabling faster and more accurate responses to public inquiries. The department also estimates that by using templates, it has **reduced by 50% the time needed to draft legal documents and correspondence**. Faster comprehensive reporting capabilities further resulted in an **estimated 70% reduction in time needed to generate case management reports**.